

2017-
2018

Annual Report

A YEAR OF
Achievement...

MDS


Macarthur Disability Services

 We won **24** awards at the Camden Show

1,820 loads of washing were done at our accommodation site

 We provided **6,021** hours of Support Coordination

 **9,125** meals were prepared at our accommodation site

 Elder's Olympics had **84** Participants at the 2018 games

 Our website was viewed **28,361** times

Our Pathways to Employment Participants made **281** hot drinks, **227** lunches and **20** personalised birthday cakes

 **97** students participated in professional development training sessions through MDS Training

 We provided **463,000** hours of NDIS Services

WE HAD **3** PROPERTY RELOCATIONS

 We wrote **100** BISS Plans and provided

 **2,420** hours of Behaviour Support from those plans

We supported **481** Carers

 **62** people received Advocacy Support

64 students completed a nationally recognised qualification with MDS Training

 **9** medical student placements from Western Sydney University

The WH&S Committee completed **21** WH&S Inspections

 Our Photography Club at Tahmoor took **2,620** Shots

Our Tahmoor Participants harvested:

 **18** KG'S OF APPLES

12 KG'S OF ORANGES

 **9** KG'S OF GRAPES

4 KG'S OF QUINCES

from their orchard

 Complete Property Services mowed **1,837** lawns

21 people participated in our Aged Care Services



TYSON'S Story

Tyson has made an incredible achievement this year, graduating from our Employment Preparation program three months shy of his two year School Leavers Employment Support Program (SLES). The reason? Tyson successfully applied for an apprenticeship at a local Boilermaker.

Reaching his biggest milestone, obtaining an apprenticeship in open employment, was a huge accomplishment in our eyes.

It took a lot of hard work to get to this point; he has spent a lot of time at work experience opportunities in the automotive and trade industries and has been studying at TAFE. When asked how he felt to be heading into full time employment he replied, "I'm ready for it."

We cannot wait to follow the path of this young man and wish him every success. Well-done Tyson!



CEO'S Report

Another busy year has flown past at MDS and as always, it is time to reflect upon the highs and lows and in particular the successes and achievements of Service Participants and staff. Most Participants have now moved across to the NDIS and we continue to support people with a psychosocial disability whose time has come to make their transition to the scheme.

MDS continues to be committed to the success of the NDIS as it has the promise to deliver great benefits to people with a disability living in our community. While we have seen some improvements made this year, the NDIS roll-out continued to present many challenges for the sector – frustration continued for people with a disability and service providers alike. For some people with a disability, the NDIS has been life changing, providing opportunities to pursue their interests and passions – for others, it has been a struggle. MDS has continued to liaise with the NDIA, Members of Parliament and National Disability Services (NDS) to encourage further improvements and enable the NDIS to deliver on its potential.

At MDS, our priority has and will continue to be the people we support; people with a disability, their families and carers – thank you all for choosing MDS as your service provider. Even though MDS has become more businesslike under the NDIS, we have continued to focus on the people we support, achieving a well balanced approach to service delivery. I express my sincere thanks to all MDS staff for their ongoing commitment, advocacy and resilience as we continue to navigate the challenging environment of the NDIS transition.

With so many outstanding achievements to choose from, it is always difficult to select a few to highlight from the past year.



A few that stand out are:

- The MDS Pathways to Employment team were able to assist a young man with a love of working with his hands into a boiler maker apprenticeship – at a time when employment of people with a disability has been under the spotlight, this is a tremendous achievement.
- A group of more than 90 service Participants interested in the performing arts took to the stage for the annual "End of Year Concert" supported by MDS staff. This event – that appears to be going from strength-to-strength had the audience cheering for more.
- The quality of MDS systems and services was recognised by achieving its Third Party Verification following a successful independent audit.
- MDS' Mental Health Team proved their ongoing commitment and support to a woman who struggled to gain access to the NDIS – the team demonstrated a never-give-up attitude in ensuring the woman concerned will have access to vital support into the future.
- At a time when working at MDS has become busier than ever, it was great to see that our commitment to assisting medical students from Western Sydney University could be maintained. This year we provided placements for 9 medical students, for many, their placement with MDS is their first encounter with people with a disability.

I thank the members of the MDS Executive Team for their support, patience and for maintaining a sense of humour despite the challenges encountered this year. Finally, I would like to thank Kristie Leopardi, President of the MDS Board and all of the Directors for their leadership and acknowledge their commitment to MDS and the people we support.

**JEFF SCOBIE
CHIEF EXECUTIVE OFFICER**





The Board

Daniel Kuchta
DIRECTOR & TREASURER
B. Commerce (Accounting), C.A.

A Director since May 2009. Audit Partner of Kelly + Partners. Member of Institute of Chartered Accountants and a Director of Mater Dei Camden. Daniel provides financial audit and assurance services to a diverse range of business from large companies to the not-for-profit sector.

Kristie Leopardi
PRESIDENT
B. Arts, B.Commerce

Kristie is a Senior Manager Human Resources Strategy with Westpac Group. Kristie has an interest in social equity and in providing opportunities for community participation and employment for people with a disability. Kristie is a recent graduate of the Australian Institute of Company Directors.

Justin Thornton
Diploma Law, Accredited Specialist in Business Law

Justin is a qualified solicitor and is a partner of Marsdens Law Group with extensive experience in business and company law. Justin has an interest in providing opportunities, support and training for people with a disability.

Daniel Murphy
B.App. Sci (Sports Ex Sc), M.Physiotherapy

Daniel is a Physiotherapist and Exercise Scientist, currently working as the Senior Physiotherapist at Bounce Back Physiotherapy in Narellan. Through his work and socially, Daniel has developed an interest in the correct care and social integration of people with a disability.

Krystle Wolthers
Diploma Law

Krystle is a Senior Associate with Marsdens Law Group practising in Estate Planning. Currently completing her Masters in Law, she is a volunteer solicitor with the NSW Cancer Council, the Macarthur Legal Centre and St Vincent de Paul. Krystle has an interest in human rights, social justice, assisting people with disabilities and volunteer work.

Mark Kofahl
B. Ec (Accounting), Macquarie University, MAICD

Mark has an accounting background and is a Member of the Australian Institute of Company Directors. Mark has founded a number of successful companies in the I.T. Industry and specialises in digital and web technologies. Mark has particular interest in promoting social justice as well as delivering services and opportunities to the disadvantaged. Mark is also a Director of Mater Dei Camden, a school serving the needs of developmentally delayed children.



Bill Kuchta
VICE PRESIDENT
C.A. (Fellow)

Bill is a former partner of Pricewaterhouse Coopers with experience in emerging businesses and the global mobility of Human Resources. Since retirement in 2007, Bill has served as a board member in the not for profit sector, specifically in the medical research of brain diseases.

Vanco Djoneski
B. Engineering (Electronics), Postgraduate in Digital Telecommunications, Dip. Community Services Work, Business and Management

Vanco was a teacher/lecturer, engineer and the manager of a research laboratory for 18 years. He also was a community member of the Guardianship Tribunal / Guardianship Division of NCAT for 6 years. Vanco currently works as a Team Leader and an Advocate with a multicultural disability advocacy organisation that provides advocacy to people from diverse backgrounds with all types of disability and their families/carers.

Geraldine Dean
BA Social Science, Dip. Community Services Coordination, Dip. Management

Geraldine is the CEO of a youth health not-for-profit charity working in the health promotion and drug and alcohol prevention space. Appointed to the MDS Board in 2018, Geraldine has a keen interest in service access, consumer rights and community participation.

Daniel Soire
B. Commerce (Accounting), CA, RITP.

Daniel is a Registered Liquidator and Director of Jones Partners Insolvency & Business Recovery. He is a member of Chartered Accountants Australia & New Zealand and the Australian Restructuring Insolvency & Turnaround Association. Daniel has an interest in providing opportunities for people with a disability.

2018 ZEST Awards

In February our Sector Support & Development (SSD) Training Team were nominated in the 2018 ZEST Awards. These awards showcase the contribution of the Community Sector across the Greater Western Sydney region, by highlighting their diversity and their creative & innovative work.

SSD Training were nominated in the category of **Exceptional Project within a Not For Profit Organisation** for their 'Positioning Organisations for New Environments' training package. Although they didn't win, they were honoured to be nominated and thrilled to attend the Awards Ceremony on the 16th February.



PRESIDENT'S Report

This year has showcased the strength of the MDS team in delivering fantastic outcomes for individuals who use our services as well in enhancing the operations of the organisation. These outcomes have been achieved despite the ongoing challenges of working with the National Disability Insurance Scheme (NDIS) for Participants, carers and employees.

We feel that the philosophy of the NDIS is fantastic - providing individuals with funding to achieve their goals and the flexibility to choose how and where the money is spent. In practice however, we understand that the experience of working with the NDIS has been different for everyone. The lives of some individuals have been transformed through receiving support for the very first time however, for others the funding required to help them live a fulfilling life has fallen short of their needs. MDS continues to advocate for individuals with a disability by providing feedback to peak bodies, government agencies and representatives to help reconcile the vision of the NDIS with the reality.

MDS has not stood still during this period of change, instead they have continued to evolve and can be proud of a wide range of achievements this year including:

- Improvements in Participant outcomes via the transformed Pathways to Employment program. Staff efforts have created growth in Participant numbers and have led to fantastic outcomes such as an apprenticeship; administration opportunities within MDS and many new work experience opportunities in the community.
- Relocations of programs into fit for purpose properties such as our Warby Street site; the new factory at Ingleburn for Complete Property Services and the establishment of our Macquarie Fields site which has become very popular with our Participants.



- Delivery of the highly acclaimed 'Positioning Organisations for the New Environment' project (PONE) which helped those in the sector build a better understanding of the new operating landscape and raised the profile of MDS in the process.

These examples represent just some of the incredible achievements which have been made possible through the passion, commitment and hard work of the entire MDS team under the leadership of Jeff Scobie and the executive group. Thank you for helping those individuals, who choose MDS as their service provider, to achieve their dreams. You make me feel incredibly proud to be connected with MDS.

Earlier this year, I was honoured by my fellow Directors of the Board when I was elected to the role of President. My transition into this role has been supported by former President Justin Thornton who provided me with invaluable guidance as I learnt to navigate this position.

I would like to personally thank each of the Directors who all offer unique insights and volunteer their valuable time to contribute to the Board and Committees.

The Board and I look forward to working with the MDS team over the coming year as they embark on a new wave of innovation to deliver even better outcomes for those individuals who choose us.

K. Leopardi

KRISTIE LEOPARDI
PRESIDENT



Thanks
TO THE GENEROUS PEOPLE &
BUSINESSES THAT SUPPORTED
US IN 2017/2018

Anne Stanley MP
Around the Clock Pest Control
Ausure Insurance Brokers Macarthur
Blue Toro Mobile Mechanics Campbelltown
BNI Morningstar Networking Group
BOQ Campbelltown
BRAS Networking Group
C City Lawyers
Campbelltown Catholic Club/ Aquafit
Campbelltown Chamber of Commerce
Campbelltown City Council
Campbelltown Monarch Blues AFL Club
Coutts Solicitors & Conveyancers
Dr Mike Freeland MP
dVT Group
Fully Promoted by Embroidme Macarthur
Emily Dodd
Esteem Carpet & Tile Cleaning
Event Cinemas Campbelltown
Fastlane Karting
Fitzpatrick Group
Fleur & Scott Anderson
Forte Equipment Finance
Greg Warren MP
Grill'd Macarthur Square
Hair Flair
Haven Air Conditioning
Helzi Presents Dance Fitness
Hire a Hubby Campbelltown
Ingleburn RSL Club
Insurics
Jallys Cafe
Jims Mowing Macarthur
JJJ Business Coaching
JMC Academy
Just In Signs
Kelly + Partners
Lend Lease
Lucy Woolfman
Macarthur Natural Health Clinic
Macarthur Property Specialists
Mac DJ's
Marsdens Law Group
Matt Siciliano
McLaren Real Estate
Minto Indoor Sports Centre
Mullen Electrical Contracting
Polite in Public
Prelude Press
Rapid Relief Team
Shafer Smash Repairs
Soundproofed
Southwest Automotive
SunX Macarthur
The Greater Narellan Business Chamber
The Organised Cleaning Specialist
Wakeling Automotive
West's Leagues Club
Wollondilly Shire Council
Your Life Financial Services

TREASURER'S Report

The team at Macarthur Disability Services adapted to another year under the NDIS which continues to provide some challenges from a funding and resourcing perspective. Through the hard work and focus of the team, MDS returned a modest surplus of \$379,121 which is 2.4% of revenue. Compared to last year both revenue and overall net surplus are down- 5.9% and 37.2% respectively. However, the agility of the organisation to look towards innovative solutions has resulted in some cost savings. This makes MDS a more sustainable option and a key NDIS provider in the wider Macarthur region. We will continue to look for solutions to improve sustainably while not compromising on service. We will continue to embrace the good outcomes of the NDIS and advocate for positive changes that create a sustainable sector that will benefit carers and people with disabilities.

I would like to thank all parties of government who are committed to the NDIS and have entrusted us with the responsibility of delivering this important program.

With \$12.5m in employee benefits, down \$209,268 from last year, MDS continues to be a significant employer in the region of people in the disability sector. Our team is the key to the success in delivering our quality service and I would like to thank Jeff Scobie, Lynne Bennett and the team for their dedication, professionalism and commitment throughout the year.

From the past modest surplus funds built up over a number of years we have been able to re-invest \$235,840 to improve our facilities and infrastructure. With long term leases complimenting MDS owned properties our focus on delivering inclusive programs is in part achieved by being located in great locations within our community.



The finance team has again greatly assisted me in this role and continues to deliver high quality timely reporting that provides in-depth insight into the operations of the organisation. With this information being disseminated throughout the team, the ability to react to changes in circumstances or funding is far better than it has ever been in the past. I would like to thank Alan Argall and his team for their exceptional work.

I would like to thank all the carers and people with a disability for choosing MDS and trusting us to help you with your goals and individualised plans. We look forward to working with you this coming year.

Finally, I would like to thank my fellow Board Members under the leadership of our President Kristie Leopardi and also look forward to working with them over the coming year.

DANIEL KUCHTA
DIRECTOR and
TREASURER



Financial Highlights

A summary of the significant items appearing in the financial report, and the comparatives for the 2018 year is as follows:

Item	2018	2017	\$ Increase/ (\$ Decrease)	% Increase/ (% Decrease)
Total revenue	\$15,719,656	\$16,704,795	(\$985,139)	(5.90)%
Total expenses	\$15,340,535	\$16,101,115	\$760,580	4.72%
Net Surplus	\$379,121	\$603,680	(\$224,559)	(37.20)%
Current assets	\$5,492,133	\$5,374,338	\$117,795	2.19%
Total assets	\$10,544,052	\$10,398,520	\$145,532	1.40%
Current liabilities	\$2,756,513	\$3,140,206	\$383,693	(12.22)%
Total liabilities	\$3,571,571	\$3,805,160	\$233,589	(6.14)%
Net assets	\$6,972,481	\$6,593,360	\$379,121	5.75%



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